

TICKETMASTER HOURS

Monday - Friday: 10am - 8pm | Saturday: 10am - 7pm | Sunday & Holidays: 12noon - 4pm

TO PURCHASE TICKETS AT TICKETMASTER, PLEASE READ THE FOLLOWING PROCEDURES:

- The credit card holder must be present to sign for the purchase of tickets, or to pick up tickets ordered on-line or through charge-by-phone.
- Ticketmaster retail locations assume no responsibility for unforeseen technical problems.
- We reserve the right to refuse service to anyone who is purchasing tickets for the purpose of resale.
- Tickets are refunded only in the case of a cancelled production.
- "Subscription" tickets are not available through this retail location. You must call the Ticketmaster phone lines at 777-0000 or go on-line at www.ticketmaster.ca.

RANDOM LINEUP POLICY

- Arrive no more than one (1) hour prior to designated on sale time.
- You must be 12 years of age or older to be able to complete the transaction to receive a random number.
- Random numbers will be given out one (1) hour prior to on sale time. Numbers will stop being handed out 15 minutes prior to designated on sale time. A random draw to determine the start of the lineup will take place 15 minutes prior to the on sale time and lineup will be reorganized with the new start number. The number drawn becomes the first number in line and the numbers line up consecutively after that number.
- Having a random lineup number does not guarantee you will get tickets, only your place in line.
- Random numbers are non-transferable. One customer per lineup number.
- If you arrive after the number has been drawn, please take your position behind those with random numbers.
- Tickets will be sold on a best available basis. You cannot select a specific seat location. You may select an alternate price level if available.
- Special procedures may be implemented for particular events depending on anticipated sales volumes.
- We reserve the right to refuse service to anyone who fails to abide by the policy listed above.